



مجموعة المال  
AL MULLA GROUP

REF. NO: 019

Date: May 30<sup>th</sup> 2018

**JSAPE – SRVC - 17 Training Invitation  
for  
Service Advisors**

**Training Date: June 26<sup>th</sup>, 27<sup>th</sup> & 28<sup>th</sup> 2018**

**Training Curriculum**

S	Item	Details																																																
1	Course Code (Title)	(SRVC – 17) – “How to Identify Your Customer's Actual Needs?”																																																
2	Duration	<b>Group 1:</b> June 26 <sup>th</sup> 2018, Tuesday from 8.30 AM to 12.30 PM (4.0 Hrs) <b>Group 2:</b> June 27 <sup>th</sup> 2018, Wednesday from 8.30 AM to 12.30 PM (4.0 Hrs) <b>Group 3:</b> June 28 <sup>th</sup> 2018, Thursday from 8.30 AM to 12.30 PM (4.0 Hrs)																																																
3	Aim	Career Ladder Training																																																
4	Target Person	<table border="1"><thead><tr><th colspan="4"><b>Group 1: June 26<sup>th</sup> 2018, Tuesday from 8.30 AM to 12.30 PM (4.0 Hrs)</b></th></tr><tr><th>S.No</th><th>Name</th><th>E.C.No</th><th>Shop</th></tr></thead><tbody><tr><td>1</td><td>Sudeep Pattani</td><td>408437</td><td>36</td></tr><tr><td>2</td><td>Syed Wasim Azmathullah</td><td>410156</td><td>62</td></tr><tr><td>3</td><td>Samuel Fungo</td><td>276782</td><td>86</td></tr><tr><th colspan="4"><b>Group 2: June 27<sup>th</sup> 2018, Wed from 8.30 AM to 12.30 PM (4.0 Hrs)</b></th></tr><tr><td>1</td><td>Yaseen Ahmed Dawre</td><td>401612</td><td>36</td></tr><tr><td>2</td><td>T. Nalin Nishantha</td><td>407202</td><td>41</td></tr><tr><td>3</td><td>Richard Tolentino Cruz</td><td>299545</td><td>85</td></tr><tr><th colspan="4"><b>Group 3: June 28<sup>th</sup> 2018, Thursday from 8.30 AM to 12.30 PM (4.0 Hrs)</b></th></tr><tr><td>1</td><td>Mohamed Farag Abdelaziz Abdelrahman</td><td>410219</td><td>36</td></tr><tr><td>2</td><td>Avinraj Suvarna Subhaschandra</td><td>286753</td><td>96</td></tr></tbody></table>	<b>Group 1: June 26<sup>th</sup> 2018, Tuesday from 8.30 AM to 12.30 PM (4.0 Hrs)</b>				S.No	Name	E.C.No	Shop	1	Sudeep Pattani	408437	36	2	Syed Wasim Azmathullah	410156	62	3	Samuel Fungo	276782	86	<b>Group 2: June 27<sup>th</sup> 2018, Wed from 8.30 AM to 12.30 PM (4.0 Hrs)</b>				1	Yaseen Ahmed Dawre	401612	36	2	T. Nalin Nishantha	407202	41	3	Richard Tolentino Cruz	299545	85	<b>Group 3: June 28<sup>th</sup> 2018, Thursday from 8.30 AM to 12.30 PM (4.0 Hrs)</b>				1	Mohamed Farag Abdelaziz Abdelrahman	410219	36	2	Avinraj Suvarna Subhaschandra	286753	96
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5	No. of Participants	8 persons																																																
6	Venue	Training Room at Al Rai Service Center																																																
7	Training Method	Lecture																																																
8	Trainer Name	Mr. Firdose Khan																																																
9	Course Coordinator	Ayesha, T & D Dept., Al Rai Service Center, Tel: 22055948																																																
10	Deadline	Kindly confirm																																																

**Training & Development Dept.**